



AMS Instructor/Consultant Data Sheet

AMS 1775

This **MCT** and **MCNI** is innovative, motivated and a results-oriented professional with **11+** years IT hands on consulting experience, courseware development and both classroom and virtual teaching experience.

Customers benefit from these completed projects and expert knowledge of many products:

- Successfully installed, migrated, and upgraded Windows NT 4.0, Windows 2000, Windows XP and Windows 2003 systems
- Successfully installed, migrated, and upgraded Exchange 5.5, Exchange 2000, and Exchange 2003
- Provided several detailed security analyses of different organizations' entire IT infrastructures, including physical and electronic penetration testing, and remediation.
- Successfully installed, migrated, and upgraded numerous Novell Netware systems (all versions, including OES, both Suse Linux and Netware)
- Successfully installed, migrated, and upgraded numerous BorderManager, GroupWise, ManageWise, and ZenWorks installations (all versions, including Suse Linux and Novell Linux Desktop management)
- Created, upgraded, and supported numerous Access 2.0, 7.0, 97, 2000 and 2003 databases
- Provided comprehensive protocol analysis to troubleshoot and resolve issues with clients' networks and applications utilizing Network General's Sniffer, Ethereal, tcpdump, and other packet capture software applications
- Provided Macintosh networking and operating system support.
- Installed and supported Astaro, Gnatbox and Fortinet Firewall products
- Provided long term Management Consulting services to several clients to motivate, train and retain staff to become more productive employees.
- Implemented Grouplink, H.E.A.T., Track-It and Schooldude as Help Desk Management Software
- Deployed HP Procurve Manager to manage enterprise wide switching infrastructure
- Supported Amicus Attorney, Pclaw, and Prodocs for several law firms
- Provided detailed Computer Forensics for several clients
- Responsible for providing detailed audited email histories for a client who had to respond to a court order requesting said info
- Very experienced using VMWare and Virtual Server 2005
- Successfully trained clients on:
 - All versions of Novell Netware curriculum
 - BorderManager, Groupwise, ZenWorks, and Advanced NDS Troubleshooting
 - Novell Suse Linux Server including LUM and RADIUS/LDAP authentication
 - Core Windows NT and Windows 2000 curriculum
 - Windows 2000 Active Directory Design class
 - Custom Windows 2000 Network Infrastructure class for NASA
 - Windows 2000 Active Directory Implementation class for Microsoft's SMS development team in Redmond, WA
 - Microsoft Application Center Server, Project 2002 Server, Front Page 2002
 - Adobe Acrobat
 - Ethereal
 - Network General Sniffer Protocol Analyzer
 - Network General Application Analysis and Troubleshooting
 - Network General TCP/IP Troubleshooting and Analysis
 - Network Associates McAfee Enterprise AntiVirus Suite, including Epolicy Orchestrator, Virus Scan Enterprise, Groupshield, and Webshield.

PRODUCT SKILLS & CERTIFICATIONS:		
VC	Course	Course Description
A+	101	A+ Certification Training
MS	1556	Administering Microsoft Window 2000

VC	Course	Course Description
MS	1557	Installing and Configuring Windows 2000
MS	1558	Advanced Administration for Microsoft Window 2000
MS	1560	Updating Support Skills from Microsoft Windows NT 4.0 to Windows 2000
MS	1562	Designing a Microsoft Window 2000 Networking Services Infrastructure
MS	2008	Designing a MS Exchange Server 2003 Organization
MS	2009	Upgrading Skills from MS Exchange Server 5.5 to MS Exchange Server 2003
MS	2011	Troubleshooting Microsoft Exchange Server 2003
MS	2151	Microsoft Windows 2000 Network and Operation System Essentials
MS	2152	Supporting Microsoft Windows 2000 Professional and Server
MS	2153	Supporting a Microsoft Windows 2000 Network Infrastructure
MS	2154	Implementing and Administering Microsoft Windows 2000 Directory Services
MS	2159	Deploying and Managing MS ISA Server 2000
MS	2207	Windows Server 2003 Upgrade Workshop for MCSE on Windows 2000
MS	2208	Updating Support Skills from NT4.0 to Windows Server 2003
MS	2209	Workshop: Updating Systems Admin Skills from W2K to Win Server 2003
MS	2272	Implementing and Supporting Microsoft Windows XP Professional
MS	2273	Managing and Maintaining a Microsoft Windows Server 2003 Environment
MS	2274	Managing a Microsoft Windows Server 2003 Environment
MS	2275	Maintaining a Microsoft Windows Server 2003
MS	22756	MOC 2275 & 2276
MS	2276	Implementing a Microsoft® Windows Server 2003 Network Infrastructure Network Hosts
MS	2277	Implementing, Managing and Maintaining a MS Windows Server 2003 Infrastructure
MS	2278	Planning and Maintaining a MS Windows Server 2003 Net Infrastructure
MS	2279	Planning, Implementing and Maintaining a MS Windows Server
MS	2281	Designing a Microsoft Windows .NET Directory Services Infrastructure
MS	2282	Designing MS Windows Server 2003 Directory Services Infrastructure
MS	2283	Migrating from Microsoft Windows NT 4.0 to Microsoft Windows 2003 Directory Services
MS	2400	Implementing and Managing MS Exchange Server 2003
MS	2596	Managing Microsoft® Systems Management Server 2003
MS	2597	Planning and Deploying Microsoft Systems Management Server 2003
MS	688	Internetworking MS TCP/IP Using Windows NT 4.0
MS	689	Supporting NT Server 4.0-Enterprise Technologies
MS	798	Supporting Microsoft Windows 95
MS	803	Administering Microsoft Windows NT 4.0
MS	922	Supporting MS Windows NT 4.0 Core Technologies
NV	105	Introduction to Networking
NV	200	Networking Technologies
NV	3000	Upgrading to NetWare 6.0
NV	3001	Foundations of Novell Networking
NV	3002	NetWare 4 to NetWare 6 CNE Upgrade
NV	3003	Fundamentals of Networking
NV	3004	Novell Network Management: NetWare 6
NV	3005	Advanced Novell Network Management
NV	3006	Desktop Management for ZENworks for Desktop 4
NV	3007	Novell eDirectory Tools and Diagnostics
NV	3008	Advanced NetWare 6.0 Services and Troubleshooting
NV	3014	Groupwise 6.5 Administration

VC	Course	Course Description
NV	3015	NetWare Novell Nterprise Linux Services
NV	3016	Foundations of Novell Networking Netware 6.5
NV	3016-O	Novell 3016 Online Training
NV	3017	Netware Fundamentals of eDirectory
NV	3018	Upgrading to Netware 6.5
NV	3019	Migrating to SUSE Linux
NV	3036	SUSE Linux Fundamentals
NV	3037	SUSE Linux Administration
NV	3038	Advanced SUSE Linux Administration
NV	3040	Upgrading to ZENworks 6.5 Desktop Management
NV	3041	Novell Zenworks v6.5
NV	3041-O	Novell 3041 Online
NV	3042	Novell Network Management v6.5
NV	3042-O	Novell 3042 Online Training
NV	3043	Advanced Network Management v6.5
NV	3057	SUSE LINUX Network Services: SLES 9
NV	3058	SUSE LINUX Security: SLES 9
NV	3059	Deploying Novell Open Enterprise Server
NV	3060	Getting Started With Linux: Novell's Guide to CompTIA's Linux+
NV	3062	ZENworks 7 Desktop Management Administration Course 3062 v1.0
NV	3063	GroupWise 7.0 Administration
NV	3064	Comptia's Linux+ with SUSE Linux Enterprise Server 10
NV	3065	Novell Identity Manager
NV	3066	Novell Loadfest - SUSE Linux Enterprise
NV	3067	Novell eDirectory Design and Implementation: eDirectory
NV	3070	Upgrading to Certified Linux Professional 10
NV	3071	SuSE 10 Fundamentals
NV	3072	SuSE 10 Administration
NV	3073	SuSE 10 Advanced Administration
NV	3074	SuSE 10 Network Services
NV	3075	SuSE 10 Security
NV	520	NetWare 4.x Administration
NV	525	NetWare 4.x Advanced Administration
NV	529	NetWare 4.11 to NetWare 5.0 Update
NV	532	Netware 4.x Design & Implementation
NV	540	Building Internets w/ IntraNetware
NV	560	NetWare 5 Administration
NV	570	NetWare 5 Advanced Administration
NV	575	NDS Design and Implementation
NV	580	NetWare 5.0 Service & Support
NV	600	Internet Business Strategies
NV	652	Understanding and Applying Internet Concepts
NV	654	Web Authorizing and publishing
NV	655	Advanced Web Authorizing
NV	770	Securing Intranets w/ BorderManager
NV	780	Workstation Management with Z.E.N. Works (Version 1)
NV	801	NetWare Service & Support

VC	Course	Course Description
NV	804	NetWare 4.x Installation & Configuration
NV	ONLINE	Authorized Novell Online Trainer
PG	INet+	Inet+ Program Training
PG	PRJCT+	Project + Program Training
PG	SERVR+	Comptia Server+ Program Training
PG	TECHW	Experienced Technical Writing
PG	VMWAR	VMWARE Infrastructure Training

WORK EXPERIENCE:

2005 – Present **Alliance Micro Solutions, Inc.** **Associate Consultant/Instructor**
 Provides instruction, courseware development and consulting services to AMS clients nationwide.

1996 – 2005 **New Horizons Computer Learning Center,** **Technical Instructor, Technical Training Manager, IS Manager.**

- Collaborated to upgrade corporate Access 2.0 database to Access 97
- Taught certified Novell and Microsoft classes
- Taught A+ certification classes
- Taught Microsoft Office classes (all versions), specializing in Access
- Oversaw daily loading of up to 300 computers in two locations using Altiris's Lab Expert
- Supervised a staff of over 20 people in both technical training and IS departments
- Managed 500 node multi site, multi server network running TCP/IP and IPX/SPX
- Researched and recommended systems for large scale IT purchasing
- Successfully implemented: Corporate firewall using BorderManager, WAN network utilizing ISDN technology, Remote Access Networking using NAT and PcAnywhere, DHCP services, DNS servers, Server Backups using Arcserve, Faxserve, InnoculatelT, ZenWorks, GroupWise, ManageWise, RAID Level 5
- Coordinated and developed Y2K Testing and Remediation for internal systems

Williamson Music Company, Richardson, TX. (1995-1996) Store Manager.
 Richardson Independent School District, Richardson, TX. (1993-1995) Private Lesson Teacher/Band Director.

CERTIFICATIONS

Microsoft
 Microsoft Certified Systems Engineer (MCSE) Windows NT
 Microsoft Certified Systems Engineer (MCSE) Windows 2000
 Microsoft Certified Trainer (MCT)

Comptia
 Inet+ Certified
 A+ Certified
 Project+ Certified
 Server+ Certified

Novell
 Master Certified Novell Engineer (MCNE)
 Master Certified Novell Instructor (MCNI)
 Certified Directory Engineer (CDE)
 Certified Internet Professional (CIP)
 Certified Internet Webmaster (CIW)

NAI
 Mcafee Certified Intranet Defense Specialist
 Mcafee Certified Perimeter Defense Specialist
 Sniffer Certified Professional (SCP)
 Sniffer Certified Expert (SCE)

EDUCATION:

Bachelor of Music Education.
 Texas Christian University,
 Fort Worth, TX

To Hire This Instructor, Please Call 800-798-3901